

These are the proposed changes for an upcoming PRISM release and are subject to change based on prioritization of the defects and their impacts.

Planned Release	Task Title	Office	SPOT
C4-1.21 (2/11/2026)	Managed Care Auto Assignment Based on Quality Measures	Office of Managed Health Care (OMHC)	11796
C4-1.21 (2/11/2026)	Provider Neutral Payments for Managed Care	Office of Financial Services (OFS)	12485
C4-1.21 (2/11/2026)	EPAS Service Coordinator (SC) needs access to the file and DOH manager needs to get out of "employment details"	Office of Long Term Services and Supports (OLTSS)	13890
C4-1.21 (2/11/2026)	New Benefit Plan for Housing Related Services and Supports (HRSS)	Office of Long Term Services and Supports (OLTSS)	13975
C4-1.21 (2/11/2026)	Community Health Worker New PAC and Provider Type	Office of Healthcare Policy and Authorization (OPHA)	14075
C4-1.21 (2/11/2026)	Update Requirement for QW Modifier	Office of Healthcare Policy and Authorization (OPHA)	14515
C4-1.21 (2/11/2026)	Edit 20122 Recipient enrolled with another plan on admission date, not working	Office of Managed Health Care (OMHC)	14525

C4-1.21 (2/11/2026)	T - Nursing Facility claim submitted with Prior Authorization (PA), Invalid revenue code and procedure code is empty moved to Edit Processing Failure (EPF) status	Office of Medicaid Operations (OMO)	14606
C4-1.21 (2/11/2026)	Update Medicare Crossover Claims Pricing Rules	Office of Medicaid Operations (OMO)	14630
C4-1.21 (2/11/2026)	Edit 2082 Place of service invalid, posting to institutional encounter type	Office of Managed Health Care (OMHC)	14955
C4-1.21 (2/11/2026)	Providers need ability to adjust claims	Office of Medicaid Operations (OMO)	15287
C4-1.21 (2/11/2026)	Missing Special Payment Checks in Data Warehouse	Office of Financial Services (OFS)	15293
C4-1.21 (2/11/2026)	Service-Based Enhancement (SBE) Process Account Codes not sent - Issue in Obtaining Payment Schedule Date	Office of Managed Health Care (OMHC)	15347
C4-1.21 (2/11/2026)	Urban Counties should be stored on a back-end table	Office of Reimbursement, Coordinated Care & Audit (ORCA)	15509
C4-1.21 (2/11/2026)	Diagnosis Related Group (DRG) Hierarchy Rule Not followed for DRG 8803 /8804	Office of Medicaid Operations (OMO)	15513
C4-1.21 (2/11/2026)	Nursing Facility benefit plan not rederived when eligibility is resent	Office of Long Term Services and Supports (OLTSS)	15522
C4-1.21 (2/11/2026)	Member EPSDT List - Screening/Immunization hyperlink incorrect	Office of Healthcare Policy and Authorization (OHPA)	15590

C4-1.21 (2/11/2026)	CHIP Out of Pocket Due Process Months incorrect	Office of Managed Health Care (OMHC)	15617
C4-1.21 (2/11/2026)	Unable to pull cognos report	Office of Medicaid Operations (OMO)	15641
C4-1.21 (2/11/2026)	Employment-related Personal Assistant Service (EPAS) reenrollment case went to the assessor 4 months prior to the renewal period.	Office of Long Term Services and Supports (OLTSS)	15645
C4-1.21 (2/11/2026)	Medicaid allowed amounts showing the same amount as the submitted charges and the claim payment should be \$0.00	Office of Medicaid Operations (OMO)	15767
C4-1.21 (2/11/2026)	Reports in Pega are not pulling correct	Office of Long Term Services and Supports (OLTSS)	15782
C4-1.21 (2/11/2026)	Risk level is being end dated when new applications are approved	Office of Medicaid Operations (OMO)	15886
C4-1.21 (2/11/2026)	911/934 XSD Mismatch PartA/PartB and RICA /RICB	Office of Eligibility Policy (OEP)	15925
C4-1.21 (2/11/2026)	Admission record is able to be approved without a PASRR Level I	Office of Long Term Services and Supports (OLTSS)	15945
C4-1.21 (2/11/2026)	Managed Care (MC) member enrolled in MC-MH and MC-MH-SUD but capitation not paid	Office of Managed Health Care (OMHC)	16159
C4-1.21 (2/11/2026)	Lock claim indicator will not release	Office of Medicaid Operations (OMO)	16300

C4-1.21 (2/11/2026)	Member showing as spenddown but no eligibility has been sent	Office of Managed Health Care (OMHC)	16307
C4-1.21 (2/11/2026)	Eligibility Missing from Pharmacy System - Mid Month Incarceration Release Not Sent in 907 Interface	Pharmacy Team	16410
C4-1.21 (2/11/2026)	Error Code 1940 Charge Mode error, posting	Office of Medicaid Operations (OMO)	16424
C4-1.21 (2/11/2026)	Missing Cash Receipt in Data Warehouse	Office of Financial Services (OFS)	16431
C4-1.21 (2/11/2026)	CR 15184 Internal Design Document (IDD) 1406 Additional Fields for Hybrid Preferred Drug List (PDL) - Pharmacy Team DW evoBrix-Appendix A1 - PRISM_DW_BA_S2TM (NC Enhancement)	Pharmacy Team	16435
C4-1.21 (2/11/2026)	Vulnerability issue reported in the Pharmacy FFS, ENC and MTM Claim Loading Packages	Office of Systems and Project Management (OSPM)	16482
C4-1.21 (2/11/2026)	Vulnerability issue reported in the PK_MASSADJUSTMENT.sql Package	Office of Systems and Project Management (OSPM)	16483
C4-1.21 (2/11/2026)	Vulnerability issue reported in the PK_MC_ASGNMNT_PLANWGHTG.sql Package	Office of Systems and Project Management (OSPM)	16484
C4-1.21 (2/11/2026)	Invalid Coverage Found Code of ERR in Internal Design Document (IDD) 1501 not processing correctly	Office of Systems and Project Management (OSPM)	16506
C4-1.21 (2/11/2026)	Verification of Prior Authorization (PA) Priced pricing logic in Detailed System Design Document CE UT-G (CR 10707)	Office of Medicaid Operations (OMO)	16656

C4-1.21 (2/11/2026)	Change in Oracle Financials (OFIN) Process to ignore offset flag for \$0 invoices	Office of Financial Services (OFS)	16761
C4-1.21 (2/11/2026)	Dynamic Update on designated tables for regular Operations Maintenance (NC Enhancement)	Office of Systems and Project Management (OSPM)	16890
C4-1.21 (2/11/2026)	Field values showing as '0' selected in the error code details screen	Office of Systems and Project Management (OSPM)	16909
C4-1.21 (2/11/2026)	Obstetrics (OB) Edit logic Updates - Part 2	Office of Medicaid Operations (OMO)	2363
C4-1.21 (2/11/2026)	New Error Codes for Global Editing	Office of Medicaid Operations (OMO)	2543
C4-1.21 (2/11/2026)	Deadline date not updated - Care Plan Amendment (CPA)-4233	Office of Long Term Services and Supports (OLTSS)	4061
C4-1.21 (2/11/2026)	Care plan not populating in care plan history CRM-NC-CPA-6024	Office of Long Term Services and Supports (OLTSS)	6091
C4-1.21 (2/11/2026)	Claims are paid without the units getting used on the Prior Authorization (PA) if the Diagnosis (DX) Codes do not Match 9	Office of Long Term Services and Supports (OLTSS)	9012
C4-1.21 (2/11/2026)	CHS-17 - Completed task information is not coming in Summary tab after attaching Required/optional attachments	Office of Long Term Services and Supports (OLTSS)	9105
C4-1.20.1 (12/17/2025)	Revalidation Intermediate Cycle Letter - Issue	Office of Medicaid Operations (OMO)	10417

C4-1.20.1 (12/17/2025)	Utah Diagnosis Related Group (DRG) Logic	Office of Healthcare Policy and Authorization (OHPA)	11456
C4-1.20.1 (12/17/2025)	Updates to Personal Care Services Reimbursement in Rural Counties	Office of Healthcare Policy and Authorization (OHPA)	11674
C4-1.20.1 (12/17/2025)	Restrictions Error Code 1795 Missing/invalid referring provider NPI for a member on restriction, posting when it should bypass	Office of Medicaid Operations (OMO)	12320
C4-1.20.1 (12/17/2025)	Create a new edit or use an existing edit to control Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) payments	Office of Medicaid Operations (OMO)	13648
C4-1.20.1 (12/17/2025)	Electronic Data Interchange 270 file failing in the loading process when a request is submitted with 2100C DTP01=102 & 291	Office of Medicaid Operations (OMO)	14605
C4-1.20.1 (12/17/2025)	Internal Design Document (IDD) 1406 Additional Fields for Hybrid Preferred Drug List (PDL)	Pharmacy Team	15184
C4-1.20.1 (12/17/2025)	Transaction Acknowledgement (TA1) files not moving to the FileNet archival folders	Office of Medicaid Operations (OMO)	15356
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in PRISM Screen Application- Approve/Reject History Comments	Office of Systems and Project Management (OSPM)	16143
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in PRISM Notifications & Correspondence	Office of Systems and Project Management (OSPM)	16144
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_GRC_EXECUTION.sql and PK_1117_PRVDRDATOLEGACY.sql packages	Office of Systems and Project Management (OSPM)	16273

C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PR_RPT_DRLL_THRGH_PHRM.sql and PR_RPT_DRLL_THRGH.sql packages	Office of Systems and Project Management (OSPM)	16274
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the pk_time.sql package of the PRISM Screen Application- Notifications	Office of Systems and Project Management (OSPM)	16276
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PR_PVDRBPWSTATUSUPDATE.sql package of the PRISM Screen Application - Provider Modification	Office of Systems and Project Management (OSPM)	16278
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_ACCOUNT_ASSIGNMENT.sql package of the PRISM Screen Application	Office of Systems and Project Management (OSPM)	16279
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_APPRV_OR_REJECT_ALL.sql package of the PRISM Screen Application- Reference Screens	Office of Systems and Project Management (OSPM)	16280
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_PE_MANAGE_STATUS.sql package of the PRISM Screen Application - Provider Approve/Reject	Office of Systems and Project Management (OSPM)	16281
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PR_PVDR_UPD_HIST_COMMETNS.sql package of the PRISM Screen Application - Provider Audit History	Office of Systems and Project Management (OSPM)	16282
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_REF_INVALIDATION.sql package of the PRISM Screen Application - Reference Screen Inactivation	Office of Systems and Project Management (OSPM)	16283
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PR_PAPOSTRUNERRORLINE.sql package of the PRISM Screen Application- Prior Auth Force Edits	Office of Systems and Project Management (OSPM)	16284
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_CALCULATEPREMIUM.sql package & PK_MC_PYMNTCOMMON..sql of the PRISM Application and Interface Job & Screens	Office of Systems and Project Management (OSPM)	16285

C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the PK_MCVLDTDATE.sql package of the PRISM Screen Application- MC Program Administration / Contract Administration pages	Office of Systems and Project Management (OSPM)	16286
C4-1.20.1 (12/17/2025)	Vulnerability issue reported in the Electronic Data Interchange (EDI) Application 270/271 Files	Office of Systems and Project Management (OSPM)	16287
C4-1.20.1 (12/17/2025)	Edit 20201 DSPD Claim PA Rate not found, posted in error. Bypass not working	Office of Systems and Project Management (OSPM)	16875
C4-1.20.1 (12/17/2025)	Buyout recurring payments won't allow an end date and are creating a overlapping payment schedule	Office of Eligibility Policy (OEP)	3287
C4-1.20.1 (12/17/2025)	Recurring buyout payments with a 12/2023 start date issued early	Office of Eligibility Policy (OEP)	6567
C4-1.20.1 (12/17/2025)	Department of Professional Licensing (DOPL) bump not updating information	Office of Medicaid Operations (OMO)	7354
C4-1.20.1 (12/17/2025)	Managed Care Internal Design Document (IDD) 1101 and Provider File Updates	Office of Managed Health Care (OMHC)	9323